

Shipping Instructions / Routing Order of the Liebherr Group European Procurement Fried-Sped

valid for shipments from Europe (except Germany) to recipients
in Europe
for shipments weighing more than 100 kg

Version 1.0

1. Access to the current version

Because these shipping instructions will be adapted to the applicable framework conditions and developments within the Liebherr Group in the future, the latest version can be found under the following link:

<https://downloads.liebherr.com/docs/routingorder/Pages/default.aspx>

Please regularly check whether you have the latest version of these shipping instructions.

2. Validity

These shipping instructions are only valid for the following shipments:

Shipment weight more than 100 kg

Loading point: Addresses from Europe (except Germany)
 (Billing address is not relevant)
 Delivery conditions: FCA place of dispatch

Unloading point: Addresses in Europe

This routing order is only valid for shipments with our service provider Fried-Sped Friedrichsohn Internationale Spedition GmbH.

3. Process of shipment registration

You have the following options for registration with Fried-Sped:

1. Transport order via online shipping portal

You may enter your shipping orders at the Fried-Sped online portal via the following link:

<https://www.fried-sped.de/en/my-fried-sped/>

CMR and loading lists can be generated and printed or saved as PDF files. The barcodes can also be printed as PDFs and must be attached directly to the goods.

To set up your personal access:

Mail: registrierung.webportal@fried-sped.de

Phone: +49 7351 3408 6472

2. Transport order via EDI (Electronic Data Interchange)

If you are interested in EDI processing of your data, please contact the following person at Fried-Sped:

Mr. Jürgen Mast

Mail: Juergen.mast@fried-sped.de

Tel. +49 7351 3408 6156

4. Shipment instructions

Please note that all shipments on a single day must be consolidated and registered collectively per recipient. For each shipment, the following information, among others, is mandatory in the shipping orders:

- Liebherr order number
- Liebherr order position
- Liebherr article number
- Number of items per logistics unit

The latest registration time with Fried-Sped is 3:00 p.m. for a pickup on the next working day. The shipments must be ready for pickup continuously from 8:00 a.m. until 4:00 p.m. on the pickup day. If this cannot be guaranteed, the collection may be postponed by one working day.

The required delivery notes and freight documents must be handed over to the driver in original. In addition, copies of the delivery note and other freight documents must be attached directly to the goods. To attach documents to the goods, use delivery note pockets or paper document pouches.

5. Transit times

For information about the transit times reach out to your contact person in the purchasing department at Liebherr or Fried-Sped directly.

6. Tracking your shipment

Entering the Liebherr order number during the order registration is mandatory for tracking shipments. The corresponding shipment can be tracked by entering the Liebherr order number in the field "Tracking Nr." via the following link:

<http://status.fried-sped.de>

7. Further Information

Should you require further Information about customs, dangerous goods or pallet exchange please get in touch with your contact person in the purchasing department at Liebherr.